

The health and safety of our employees and customers is our number one priority as Canada continues to take measures to slow the spread of COVID-19. We wanted to reach out to all of our customers, distributors, and manufacturers to update you on the actions Canadoor Door Systems started to implement last week in light of the current situation facing Canada and the world.

Our Policies

- Customers will still have the ability to make service and emergency service request by email at service@canadoorsystems.com or 1-888-441-0008
- We have implemented a new work-from-home policy for all office employees
- All of our offices are increasing sanitation measures
- We will continue to review the importance of everyone's health and ways all departments can keep operating
- Barrie will remain open for deliveries during weekdays
- We are monitoring the situation and keeping all employees informed of updates.

Ongoing projects

- Canadoor remains in full operation and so does any pending service calls, new installations and preventative maintenance visits.
- We understand many of our customers continue to operate to supply goods and services to our communities and may have new safety policies or procedures. If you have any new procedures during this time, please email our health and safety manager Jamie Sehn at jamie@canadoorsystems.com

Our Industry - Essential Service

- Overhead doors, including rolling fire doors, can be a key element of buildings. Whether providing fire safety as part of fire wall assemblies, or facilitating vehicle access to transport people or essential goods, these systems are an integral part of essential building operations.

- Garage doors are often used to provide a means of exit and egress from our homes. Properly functioning doors can facilitate exit from homes for people who may need to seek medical attention or to respond to public service calls. They can also provide easy access for emergency personnel seeking to care for residents.
- Gates and gate openers provide security and controlled access to buildings, parking garages, and properties. Their operation is important to provide access for first responders, security for building occupants, and controlled access for visitors.

Thank you,

Jacob Schneider - Canadoor Door Systems Inc.